

Privacy Policy – Fornix AS

1. Introduction

Fornix AS is dedicated to handling your personal data responsibly and in full compliance with applicable privacy laws, including the EU General Data Protection Regulation (GDPR). This Policy outlines the types of information we collect, our purposes for processing, and the measures we take to protect your data.

2. Categories of Personal Data

We only collect and handle data necessary to provide and improve our service, grouped into three main categories:

- **Contact and account data:** Name, email address, phone number, billing details.
- **Technical and usage data:** IP address, browser type, access times, page interactions.
- **Additional data:** Company registration numbers (for corporate clients), records of consent.

3. Purposes and Legal Basis

Purpose	Legal Basis
Provision of services and customer support	Performance of contract
Marketing communications and newsletters	Consent (reversible at any time)
Service optimization and analytics	Legitimate interests
Compliance with legal obligations (e.g., finance)	Legal obligation

4. Data Processors and Third Parties

We engage only trusted service providers (cloud hosting, payment gateways, email services, analytics platforms) who adhere to equivalent confidentiality and security standards.

5. Data Retention and Deletion

We retain your personal data only for as long as necessary to fulfil its purpose or as required by law (for example, accounting obligations). All information we store is stored on secure encrypted servers physically located within the EU. Once the data is no longer needed, it is securely erased. Audio recordings are never stored - only the final transcription notes (textformat), which are automatically deleted after 24 hours for standard users. You can also permanently delete consultation data yourself at any time. It is likewise possible to delete your profile, which removes all data linked to your account.

6. Security Measures

Fornix AS applies industry-leading technical and organizational safeguards, including:

- Encryption of data in transit and at rest
- Two-factor authentication for administrative access
- Regular security audits and vulnerability assessments

7. Your Rights

Under applicable law, you are entitled to:

- Access your personal data
- Rectify inaccurate data
- Request deletion or restriction of processing
- Withdraw consent at any time
- Exercise data portability
- Lodge a complaint with the Norwegian Data Protection Authority

8. Contact Details

For inquiries or to exercise your rights, reach out to:

Fornix AS

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Adresse: Havnegata 9, 7010 Trondheim

E-post: hello@fornixvr.com

Telefon: +47 902 42 520